



NEST REALTY IS HIRING AN...

AIR TRAFFIC CONTROLLER

(THAT'S NEST'S NAME FOR AN OFFICE MANAGER)

Founded in 2008, Nest Realty is a full-service real estate agency specializing in residential and commercial properties throughout Virginia and North Carolina. Nest Wilmington was launched in 2014 and in a short time our office is attracting top-talent and key clientele.

We believe the real estate experience is often a gateway to the next chapter of your life. The process should be a happy one. Fun. Moving. Exhilarating. It is for us, and we love sharing it with our clients.

Though we still operate like a start-up, we are growing. That's where you come in. We're seeking a remarkable Air Traffic Controller to join our team and help us ensure our business continues to operate efficiently and that our clients and agents receive exceptional service.

THE OPPORTUNITY

We are growing and looking to improve our operational efficiencies.

With three dynamic in-house brands, multiple outside clients, and a plethora of distribution channels at our disposal, we need help staying **organized** and keeping our **processes flowing smoothly**.

Nest's Air Traffic Controller will be a major cog in our wheel by helping with important customer service initiatives, agent support, office management responsibilities, transaction processing, and additional back office processes of the **fifth fastest growing real estate brokerage in America**.

THE BIG PICTURE

Here's an initial rundown of the tasks and responsibilities of our Air Traffic Controller:

- Oversee all aspects of office management to ensure that supplies are stocked, office condition is exceptional and processes are running smoothly.
- You'll be busy on the front line, greeting guests, nurturing prospective clients and vendors, while being extremely meticulous and organized when you're working with our **agents** and other members of the Nest team.
- Work in conjunction with our accounting and transaction team to assist with processing real estate contracts, company bills/expenses, and legal/compliance issues.
- You'll provide a high level of administrative and marketing support to the principle broker and will assist team members with HR responsibilities, ongoing clerical work, and other back end processes.



THE DETAILS

Our Air Traffic Controller needs to work closely with our management, operations, and marketing teams to ensure that our agents, clients and potential clients receive exceptional service and that our company operates with maximum efficiency.

You must:

- Have an eye for detail and ensure that our space is stocked with supplies, clean, and tighty
- Stay on task and meet deadlines
- Care deeply about the details and understand that we are continually looking to get better
- Serve as a steward for our brand, speaking your mind and putting your foot down to protect it when necessary
- Check your ego at the door. At Nest, it's about the work, not the job title. This is a team sport.
- Understand that we operate as a start up and there are scenarios where we need you to work outside of your standard scope to help our team with certain tasks

THE SKILLS

Required Proficiencies:

- Strong verbal and written communication skills
- Highly organized with an eye for detail
- Tech-savvy and able to navigate new software programs
- Strong knowledge of word processing and spreadsheet platforms
- Self-starter with a desire to collaborate with team members

Bonus (but not required):

- Previous office management or customer service experience
- Previous accounting or real estate transaction management experience
- Event Planning experience
- You have a NC Real Estate License



HOW TO APPLY

To apply for this Wilmington, NC based position, please send the following required items to ryan@nestrealty.com:

1. Your resume and a brief cover letter in **PDF format**.
2. Your salary requirements

Please note that incomplete applications will NOT be considered.

If you're feeling up to it, go ahead and be creative and send us whatever you want to show us that you're awesome and that you're the right person for this position.

Compensation is commensurate with experience. Other benefits will be discussed.

This position is full-time and based in our Wilmington, NC office. Sorry, we will not consider anyone working 'virtually.' You gotta be here...plus we're fun to be around and Wilmington is a pretty sweet place to live.

This job will require some responsibilities after 'normal' business hours. (Are there normal business hours anymore?) However, the vast majority of the time spent working will be weekdays from 8:30-5:30.

Confidentiality is ensured.

We can't wait to hear from you!

